

**WELCOME ADDRESS BY NUSS PRESIDENT, MR EDWARD S TAY
AT THE NUSS STAFF DINNER & DANCE 2024
15 APRIL 2024, MONDAY
7PM AT HOLIDAY INN SINGAPORE ATRIUM**

Chief Executive Officer, Ms Clara Tan and Secretariat Colleagues,
Management Committee Colleagues,

A very warm welcome to all of you. This is an annual event where NUSS expresses gratitude to our staff. As all of you are spread across three Guild Houses, it is also the only occasion for us to come together.

The years since Covid-19 have been tough for NUSS. Our costs, especially utility cost and sales cost, have gone up significantly, while revenue has stagnated. Last year, my colleagues on the Management Committee decided to increase the monthly subscription fees.

With such an unpopular move, membership attrition was expected. However, with your strong support, membership attrition due to the subscription increase has been well managed. We thank all of you for your commitment to service to our members.

I would like to mention a few in particular:

1. The Scholar Chinese Restaurant, led by Chef Aw and Sebastian
2. Suntec City Guild House (SCGH), led by Alan and Chef Chester
3. Mandalay Guild House (MGH), led by Balan and Chef Daniel
4. the Café on the Ridge, led by P.S. Nathan
5. the Events team: Ronnie, Hafiz, Wai Leng, Carol, Meng Lee and Christopher and our colleagues supporting the pool and gym
6. the Membership team: Jane, Michelle, Sharon and the rest of the team
7. the Duty Managers and Member Relations Officers.

These I have named have to face members directly to address their service needs. Of course, they could only do so with the support of the rest of you.

This year, we have promoted 13 staff members, 4 from Administration & General and 9 from Food & Beverage, and granted merit increments to a few of you. Tonight, we will honour 28 long service recipients including Chef Aw and Gnana with 25 years, Linda Ng with 30 years and Johan Saad with 35 years.

This is our small way of acknowledging your efforts and performance in your respective roles. From the bottom of my heart, I thank you.